

# M10 SC



DECT

Single-cell  
compatibleShared Call  
Emulation  
(SCE)

Backlit keypad

Long standby  
time

OTA Updates



Belt clip

## An ideal entry-level DECT handset for small office and home office environments

The M10 SC offers essential call functionality in combination with typical business functions, e.g. holding or forwarding calls in addition to crystal-clear audio quality. This advanced DECT telephone features a large display and a backlit keypad. Its powerful battery allows up to 9 hours talk time or a week's stand-by time - you won't miss a call! In combination with the M100 SC base station, up to ten M10 SC

handsets can be registered and make up to 6 SIP telephone calls at the same time. The 4 LED function keys are freely programmable and support VoIP provider independent call sharing with other M10's, thanks to the unique Snom 'Shared Call Emulation' feature!

## Basics

- Product information
  - DECT handset M10 SC | black | EU & UK | PN 00004452
  - Availability: Bundle M110 SC (M10 SC / M100 SC), EU & UK, PN 00004610
- Placement: indoor, desktop, wall mounting

## Dimensions and weight

- Dimensions (H × W × D, approx.)
  - DECT handset: 173 mm × 49 mm × 27 mm
  - Charging cradle: 54 mm × 76 mm × 82 mm
  - Packaging: 182 mm × 131 mm × 61 mm
- Weight (approx.)
  - DECT handset: 195 g
  - Packaging: 299 g

## Display and indicators

- Display
  - TFT liquid crystal display (LCD), monocolour, graphical, backlit (blue / white)
  - Size (diagonal): 1.8" (46 mm)
  - Resolution: 90 × 65 pixel
- 5 LED indicators
  - Message waiting indication (MWI): 1 red LED
  - Function key status indication: 4 green LEDs

## Keypad and function keys

- 29 hard keys in total
  - 12 keys (standard ITU telephone keypad), backlit
  - 2-way navigation key (DIR / CID)
  - 2 context-sensitive function keys

- 4 programmable function keys (with green LED)
- 4 dedicated audio keys
  - Mute
  - Speakerphone
  - Volume +
  - Volume -
- 5 dedicated function keys
  - Cancel
  - Menu / Select
  - Hold
  - Redial
  - [Intercom](#)
- Keyboard lock

## Interfaces and connections

- Power options
  - DECT handset: Battery, 2.4 V, 550 mAh, Ni-MH, removable, rechargeable, up to 168 h standby time, up to 7 h talk time
  - Charging cradle: Power adapter 100 - 240 V (AC), 150 mA, 50 - 60 Hz | 6 V (DC), 450 mA
- Wired interfaces
  - Charging cradle: coaxial power connector (socket)
  - Headset: 2.5 mm miniature audio jack
- Wireless interfaces
  - DECT<sup>5</sup>

## Audio devices and features

- Casing microphone | Casing speaker | External speaker
  - Speakerphone mode:
  - Full duplex, HD audio

## Directory support and call features

- Up to 2 simultaneous calls
- Directory support
  - [LDAP \(server-based directory\)](#)
  - [Local directory with up to 500 entries](#)
  - Central directory on the base station with up to 1,000 shared entries
  - [XML phonebook support](#)
- Outgoing call features
  - [Redial](#)
  - Caller identification (CLIP)
  - Intercom between DECT handsets<sup>2</sup>
- Incoming call features
  - Auto answer
  - [Call diversion](#)
  - Do Not Disturb (DND) mode
- Connected call features
  - Mute microphone
  - Hold
  - [Blind call transfer](#)
  - [Attended call transfer](#)
  - External/internal call transfer between DECT handsets<sup>2</sup>
  - N-way network conferencing
  - 3-way local conferencing
- Related features
  - Call history of 200 missed, received, dialed calls

- Call timer (call duration)
- Shared Call Emulation<sup>3</sup>
- Phone book matching for incoming and outgoing calls

## User interfaces and setup

- [Configuration and setup via menu-driven phone user interface \(PUI\)](#)
- Localization: English, German, Spanish, French, Italian, Dutch, Portuguese, Greek, Estonian, Polish, Russian<sup>4</sup>, Turkish<sup>4</sup>, Czech<sup>4</sup>, Swedish<sup>4</sup>

## DECT technology and features

- Standard: DECT<sup>5</sup>
- Frequency band: Europe 1,880 - 1,900 MHz

## Environmental conditions

- Operating ambient temperature: 0 °C - +40 °C
- Charging condition: 0 °C - +40 °C
- Humidity (non-condensing): < 95 %

## Package contents

- Hardware
  - DECT handset M10 SC
  - Battery 2.4 V, 550 mAh, Ni-MH
  - Charging cradle
  - Power adapter
  - Belt clip
- Documentation
  - [Quick Installation Guide](#)

<sup>1</sup> Features and functionality may vary, depending on SIP service provider and/or SIP phone system platform

<sup>2</sup> Function only available when paired to the M100 SC

<sup>3</sup> Shared Call Emulation: Snom's unique PBX feature emulation for line, hold/unhold and call pick-up

<sup>4</sup> With future Firmware

<sup>5</sup> DECT devices manufactured for the USA and Canada are marketed as DECT 6.0

## Snom accessories and compatible devices

- DECT base station M100 SC
- Charging dock
  - Multi-charger base: MC10 (PN 00004676)
  - Snap-in tray set (6 pieces): MC M10 (PN 00004675)



M100 SC



MC10



MC M10 (6×)

## Series overview



M110 SC



M10 SC

## Disclaimer

Further information: [Snom M10 SC webpage](#) | [Snom Service Hub](#) | [Type approval](#) | [Warranty information](#) | [Company locations](#)

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